

# Globalpowerbrands International

## 909 WARRANTY

Globalpowerbrands International Pty Ltd (ABN 39131999614) ("Globalpowerbrands") provides the following warranty in relation to its goods ("909 Products").

*Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.*

The benefits of this warranty are in addition to any rights and remedies imposed by law that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

### WARRANTY

Globalpowerbrands warrants, subject to the exclusions and limitations below, that from the date of purchase the 909 Products will be free from defects in materials and workmanship for:

Corded power tools (240v) **Warranty 909 Days**

Lithium ion batteries and chargers **Warranty 909 Days**

Cordless lithium-ion power tools. **Warranty 909 Days**

Petrol Engine powered Product/s **Warranty 909 Days**

Power tool consumables and accessories & attachments including drill chucks, collets, grinder flanges, drill bits, and dust bags & vacuum bags. **3 (three) months**

Consumables being carbon brushes, O-rings, seals, bearings . **3 (three) months**

This warranty is not transferable to a subsequent customer if the 909 Product is sold by the original customer during the warranty period.

If a defect appears in the Product before the end of the warranty period and Globalpowerbrands finds the Product to be defective in materials or manufacture, Globalpowerbrands will, in its sole discretion, either:

- (a) replace or repair the 909 Product or the defective part of the Product free of charge;
- (b) cause the 909 Product or the defective part of the Product to be repaired or replaced by a qualified repairer free of charge; or
- (c) refund the purchase price of the 909 Product to the customer.

Any replacement or repaired 909 Product will be warranted for the remainder of the original warranty period.

### WARRANTY CLAIMS

1. If a fault covered by warranty occurs, the customer may at his or her option:

- (a) contact Globalpowerbrands as directed below via its website address listed below; or
  - (b) return the 909 Product to the retailer from which the 909 Product was purchased.
2. Any warranty claim must be accompanied by:
- (a) proof of purchase; and
  - (b) full details of the alleged defect.
3. If Globalpowerbrands or the retailer from which the Product was purchased finds no defect in the Product after inspection and testing, the customer must pay Globalpowerbrand's usual costs of service work and testing.

## **EXCLUSIONS**

The warranty will not apply where:

- (a) repairs to the 909 Products are made or attempted by a service provider other than Globalpowerbrands or an authorised service centre;
- (b) a fault in the 909 Product is a result of normal wear and tear including parts, including but not limited to carbon brushes, bearings, seals and O rings which must be regularly inspected so that the wear and tear on such parts does not lead to failure of the 909 Product;
- (c) the 909 Product has not been used, applied or maintained in accordance with the manufacturer's instructions as provided with the 909 Product;
- (d) the consumer uses the 909 Product in a manner for which it was not designed or intended or if it has been abused, misused, dropped, crushed or impacted with any hard surface, exposed to extreme heat (including fire) or extreme cold, not maintained properly or used after partial failure;
- (e) damage to the 909 Product is caused by ingress of sand, soil, water, oil or rust, vermin and/or insect infestation, power outages or surges or inadequate or improper voltage or current;
- (f) the 909 Product has been modified, incorrectly adjusted or operated, or used with inappropriate accessories;
- (g) the 909 Product's serial number, as applied by the manufacturer and required by law, has been altered or removed from the 909 Product;
- (h) the 909 Product has been used other than for the purpose for which it was designed and intended;
- (i) the defect in the 909 Product has arisen due to the customer's failure to properly use and maintain the 909 Product in accordance with Globalpowerbrands' instructions, recommendations and specifications (including applicable maintenance schedules);
- (j) the Product has been subject to abnormal conditions, including but not limited to electrical surge or overload, environment, temperature, water, fire, humidity, pressure, stress or similar; or
- (k) the defect has arisen due to abuse, misuse, neglect or accident.

The warranty does not extend to:

- (a) damage or defects caused by normal wear and tear;
- (b) incompatibility or poor performance of the Product due to specific computer, TV or hardware used in conjunction with the Product.

## **LIMITATIONS**

Globalpowerbrands makes no express warranties or representations in relation to the 909 Products other than set out in this 909 Warranty.

The replacement of the Product or part of the Product is the absolute limit of Globalpowerbrands' liability under this express warranty.

## **CONTACT**

Contact the store where the 909 Product was purchased for details on how to make a warranty claim or how to arrange repairs and service .

You can contact 909 directly:

via email at [help@globalpowerbrands.com](mailto:help@globalpowerbrands.com)  
or via the "Contact Us" form at [www.909.com](http://www.909.com),  
or our Customer Service Support line 1800 909 909.